**Important Pre-requisite:** Before attempting any of these steps, **turn off Wi-Fi** to ensure that you are measuring only the cellular signal.

For iPhone Users:

1. **Open the Phone app (where you dial a number).**
2. **Dial *3001#12345#* and press the Call button.** This should open Field Test Mode.
3. **Navigate to find RSRP:** The layout of Field Test Mode can vary significantly between iOS versions.
   - **For newer iOS versions (e.g., iOS 16, 17, 18):** Look for sections like "LTE" or "4G" or "5G" and then find "RSRP." You might have to tap through menus like "LTE Rach Attempt" or similar.
   - **For older iOS versions:** The RSRP might be visible on the main dashboard, or you might need to go to "Serving Cell Meas" or "Cell Info."
   - **If RSRP is not readily available:** Some iPhones, depending on carrier and chipset, may not display RSRP directly in Field Test Mode. In this case, recommend an app (see below).
4. **Note the RSRP value.**
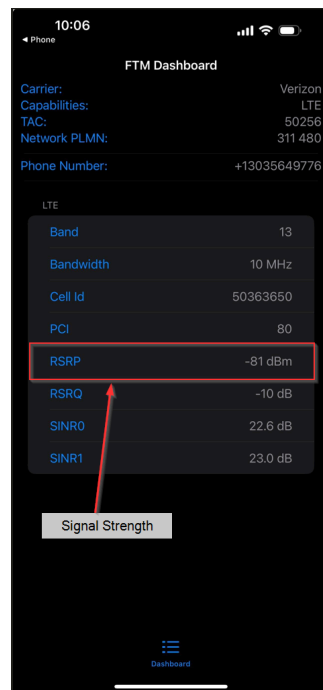
For Android Users:

Android's Field Test Mode is less standardized, but there are common paths and a specific dial code that often works.

## Method 1: Dial Code (Often Works)

1. **Open the Phone app.**
2. **Dial `*#*#4636#*#*` or `*#0011#` and it should automatically open a "Testing" or "Phone Information" screen.** (Note: You don't usually need to press call after the last * for Android).
3. **Tap on "Phone information" or "Device information."**
4. **Look for "Signal Strength" or "Cellular Signal Strength" or "SIM Card Status."**
5. **Find the RSRP value.** It will typically be listed with a dBm reading.
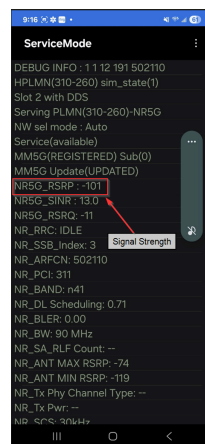
## Method 2: Through Settings (More Universal but Varies)

1. **Go to "Settings."**
2. **Tap on "About Phone" or "About device."**

3. **Look for "Status," "Network," or "SIM card status."** The exact wording varies by manufacturer (Samsung, Google Pixel, OnePlus, LG, etc.) and Android version.
4. **Tap on "Signal Strength" or "Cellular Signal Strength."** This should display the dBm reading (RSRP for LTE).
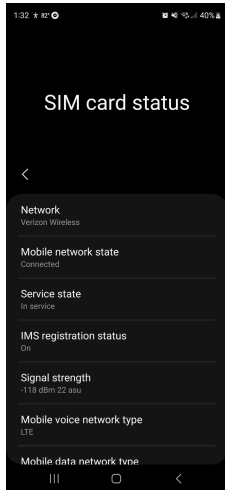
If these methods don't work:

Try installing the [weBoost application](#).
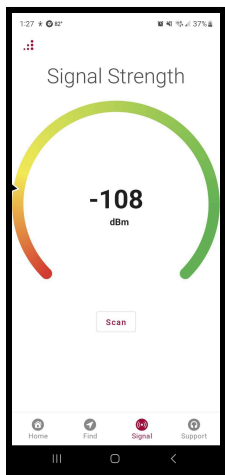
Contact Envysion Technical Support or Envysion Install Support

1. Place your call phone next to the Panic Button mounting location

      a. The signal test is dynamic and refreshing, so you do not need to re-run the test in each location, it will update automatically.
2. If you are not on the phone with Envysion Technical Support or Envysion Install Support, please do so now. **877-258-9441**
      a. Technical Support option **#1**
      b. Install Support option **#2**
3. Inform the Envysion Support Representative the signal strength results