All Analog Cameras are Offline

1. Confirm the CCTV power supply is working.

    a. Verify that the power supply is getting power.

        i. If Not Getting Power -> Move the Power Supply to several different reliable power sources.
        ii. If Still Not Getting Power -> Relay that information to the help desk

    b. Check if there are any broken fuses:
        i. If there are one or more broken fuses, replace the fuses if you have them or notify the help desk

    c. Reboot the Altronix power supply.

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2. If the PSU does have power, test the voltage on the unit, upload a picture of the test to Field Nation and relay the information to the help desk.

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3. Check the whip cable or DVR connections

    a. Confirm the whip cable is securely connected to the EnVR/DVR.
    b. Re-seat the whip cable and reboot the EnVR/DVR.